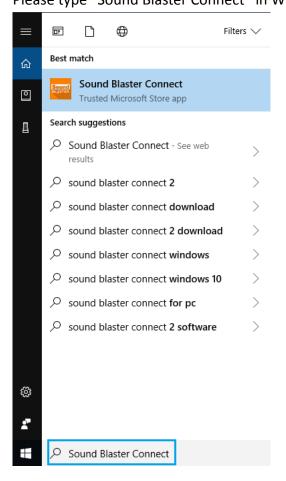
## **ASRock** Technical Reference - Q&A

#### **Q1:** How do I install Sound Blaster Connect APP under Windows 10 RS4 or later version?

A1: In general, the system will auto-download the APP in background after installing Realtek Audio driver. Please type "Sound Blaster Connect" in Win10 search bar to access APP.

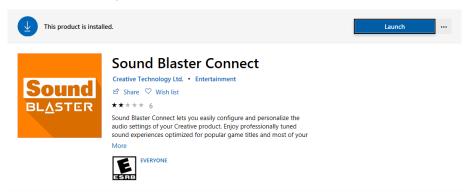


If the APP doesn't show up on your system, please follow the steps below to install it manually.

- 1. Make sure your motherboard supports Creative Sound and with Realtek Audio driver installed.
  - \* Please visit motherboard specification page on <u>www.ASRock.com</u> for details.
  - \* Realtek Audio driver could be installed/downloaded from support CD and ASRock official website.
- 2. Please make sure that Windows updates are at latest.
  - Settings > Update & Security > Windows Update and select Check for updates.
- Once confirmed that latest Windows updates are installed. Please access "Sound Blaster Connect" on Microsoft Store and click "Get" to start downloading. <u>https://www.microsoft.com/en-sg/store/p/sound-blaster-connect/9n66rljrt8z2</u>

SRock Technical Reference - Q&A			
Microsoft Store	Devices $\lor$ Software $\lor$ Games & entertainment $\lor$ Deals Other $\lor$	All Microsoft -> 오 뉝 Sign in	
	Sound Blaster Connect	Free	
Sound	Creative Technology Ltd. • Entertainment	Get	
	V Wish list	riangle See system requirements	
BL <u>A</u> STER	Sound Blaster Connect lets you easily configure and personalize the audio settings of your Creative product. Enjoy professionally tuned sound experiences optimized for popular game titles and most of More		
	<b>3</b> +		

4. After installation, click Launch to launch the APP.



Please refer to the following table which supports the Creative SoundBlaster Cinema5.

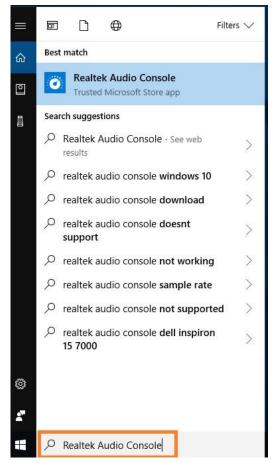
Platform	Models	
	Fatal1ty H370 Performance	
	Fatal1ty B360 Gaming K4	
Intel	Fatal1ty B360M Performance	
inter	Z390 Phantom Gaming 9	
	Z390 Phantom Gaming 6	
	Z390 Phantom Gaming SLI-ITX/ac	
	Fatal1ty X470 Gaming K4	
	Fatal1ty X470 Gaming-ITX/ac	
AMD	Fatal1ty B450 Gaming-ITX/ac	
	Fatal1ty B450 Gaming K4	
	X399 Phantom Gaming 6	

TSD-QA (2018/10)

## **ASRock** Technical Reference - Q&A

TSD-QA (2018/10)

- Q2: How to install Realtek Audio Console APP under Windows 10 RS4 or later version?
- A2: In general, the system will auto-download the APP in background after installing Realtek Audio driver. Please type "Realtek Audio Console" in Win10 search bar to access APP.
  - \*Please connect the LAN cable when installing the Realtek Audio driver.



If the APP doesn't show up on your system, please follow the steps below to install it manually.

- Go to the device manager to check if the Reaktek Audio driver is installed.
  \* Realtek Audio driver could be installed / downloaded from support CD and ASRock official website: www.ASRock.com.
- 2. Please refer to the following link to access "Realtek Audio Control" on Microsoft Store and click "Get" to start downloading.

https://www.microsoft.com/store/productId/9P2B8MCSVPLN



3. After installation, click Launch to launch the APP.

# **ASRock** Technical Reference - Q&A

TSD-QA (2018/10)



Launch ...



#### **Realtek Audio Control**

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\*\*\*\* 82

"Realtek Audio Control" provides the best audio experience with the Realtek Audio Codec. You can adjust audio device effects and all the audio device settings in this App.

