1. Q: What kinds of DisplayPort dongles does Beebox support?
   A: Beebox’s DisplayPort only supports DP to D-Sub dongles. DP to HDMI dongles and DP to DVI dongles are not supported.

2. Q: Does DTS Connect 5.1 Surround work under Windows 10?
   A: Because of Microsoft Windows 10 OS limitations, DTS Connect 5.1 Surround doesn’t work under Windows 10. If you’d like to use DTS Connect 5.1 Surround, please choose earlier versions i.e. Windows 8.1/ Windows 8/ Windows 7.

   A:
   
   Step 1. Open the CPU socket without removing the CPU protection cover: Disengage the levers on both sides by pressing it down and sliding it out of the hook.

   Step 2. Insert the LGA 2011-3 CPU: Make sure that you locate Pin1 and the two orientation key notches to where they belong, and then carefully place the CPU into the socket.
Step 3. Close the socket: Press down the levers on both sides, and secure them under the retention tab. The protection cover will automatically come off by itself.

4. Q: How do I obtain ASRock software i.e. XFast RAM, Fast Boot, Good Night LED, Dehumidifier, Key Master, USB Key, OC DNA on Z170/ H170/ B150 Gaming series M/B?
   A: For Intel 100 series gaming models, these features are supported by ASRock APP Shop. If you'd like to use these tools, please download them from ASRock Live Update APP Shop. Below is a snapshot of the current ASRock APP Shop.
5. **Q:** After I've upgraded the Killer LAN driver from ver: 1.1.52.1451 to ver: 1.1.54.1506 under Windows 10, the LAN port doesn't work. How do I fix this?

**A:** If you've updated the Killer LAN driver from version 1.1.52.1451 to newer versions under Windows 10 x86/x64, it might cause the LAN driver to malfunction. Please follow the steps below to fix this problem.
Step 1: Open Device Manager and uninstall the Killer LAN driver.

Step 2: Select the checkbox and press [OK].
Step 3: Scan for hardware changes.
Step 4: Execute the new Killer LAN driver 1.1.54.1506 or newer versions and press [Remove] then restart the system.
Step 5: Install the new Killer LAN driver and then restart the system.