
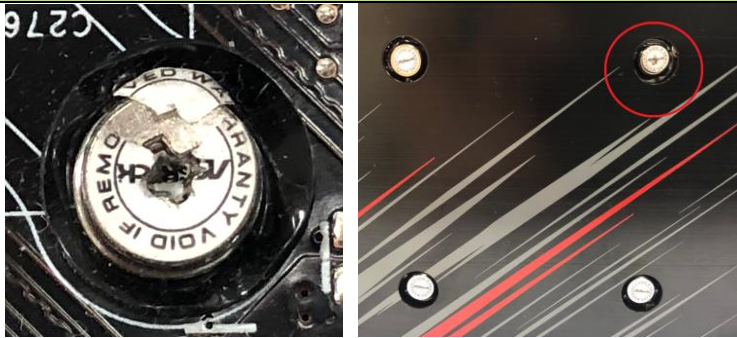
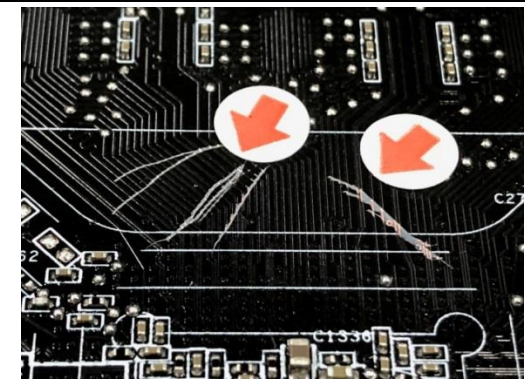


ASRock Graphic Card Customer Induced Damage (CID)

** This document is for ASRock Custom Graphic Cards.

I. Unable to identify serial number/removing the serial sticker	
<ol style="list-style-type: none"> Serial number label must show clearly with numbers and barcode. This includes ASRock serial label and AMD label located on back side of graphic card. Any removal or distortion will consider as warranty void. 	
Figure	Warranty Status
	<p style="text-align: center;">Out of Warranty Return without repair</p>

II. Warranty Label/Seal	
<ol style="list-style-type: none"> Warranty void if one or more label are removed, damaged, or missing. 	
Figure	Warranty Status
	<p style="text-align: center;">Out of Warranty Return without repair</p>

III. PCB scratch or PCB trace cut	
<ol style="list-style-type: none"> Warranty void if any scratch or cut on PCB top or bottom side. 	
Figure	Warranty Status
	<p style="text-align: center;">Out of Warranty Return without repair</p>


IV. Graphic Card Burn	
<ol style="list-style-type: none"> Any burn or PCB delamination will consider as CID. Burn caused by using incorrect power input to graphic card will also consider as CID, such as connect CPU 8 pins to PCIE 8 pins mistakenly. 	
Figure	Warranty Status
	<p>Out of Warranty Return without repair</p>

V. Gold Finger Damage	
<ol style="list-style-type: none"> Scratch or cut on gold finger surface. 	
Figure	Warranty Status
	<p>Out of Warranty Return without repair</p>

VI. Component or connector crash or missing	
<ol style="list-style-type: none"> Component or connector broken or crashed by improper installation, drop, or collision. 	
Figure	Warranty Status
	<p>PCB PAD missing Return without repair</p> <p>PCB PAD OK Try to repair, if unable to repair, will return back to customer.</p>

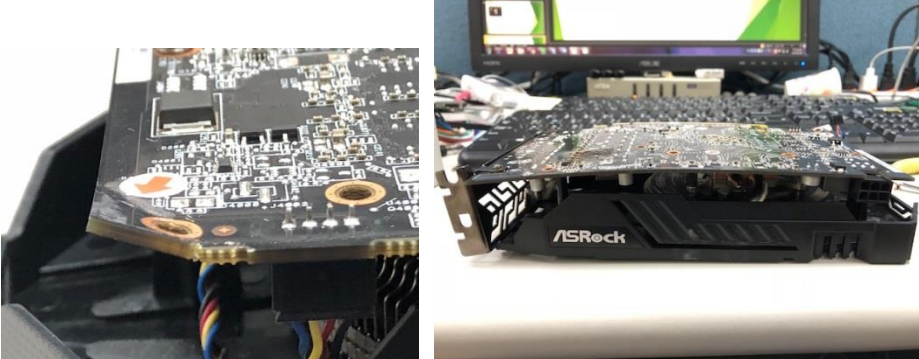
VII. Fan broken and damage

1. Graphic card fan damage or broken.

Figure	Warranty Status
	<p>Charge Replacement for FAN</p>

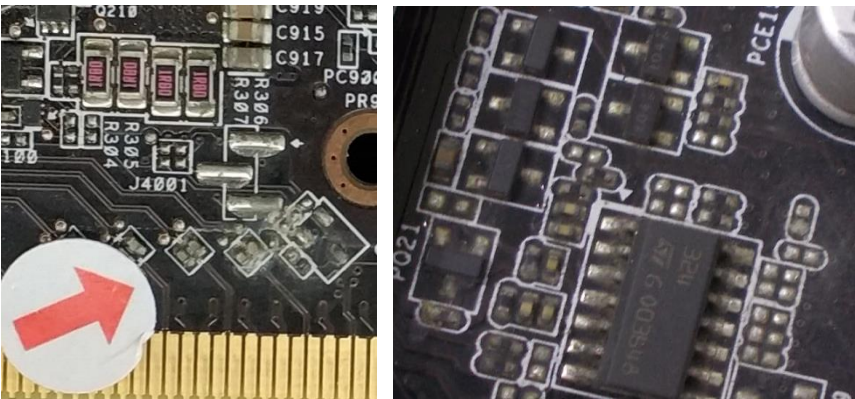
VIII. PCB Bent

1. Graphic card PCB bent, and damage will consider as CID

Figure	Warranty Status
	<p>Out of Warranty Return without repair</p>

IX. Oxidation

1. Oxidation or corrosion on any part of graphic card

Figure	Warranty Status
	<p>Minor oxidation Try to repair, if unable to repair, will return back to customer.</p> <p>Serious oxidation and corrosion Return without repair</p>