

(1) **Q: When I record via the Microphone in Windows 10 1909, there are hissing noises from the recordings.**

**A:** If hissing noise is heard from recordings, please choose one of the methods below to avoid hissing noise.

#### Method 1:

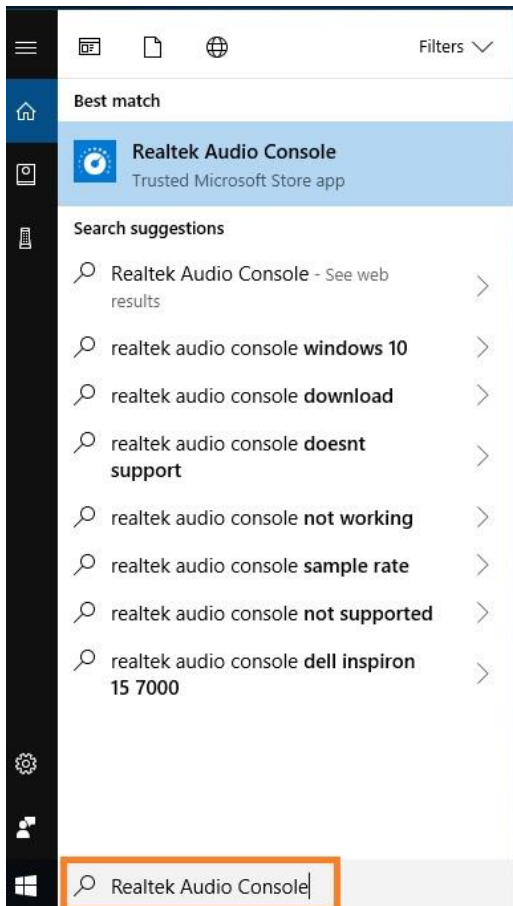
##### Step 1.

Download the Realtek high definition audio driver from the ASRock website.

\*Please make sure your LAN cable is connected when installing the Realtek audio driver.

##### Step2:

Open the “Realtek audio console”.

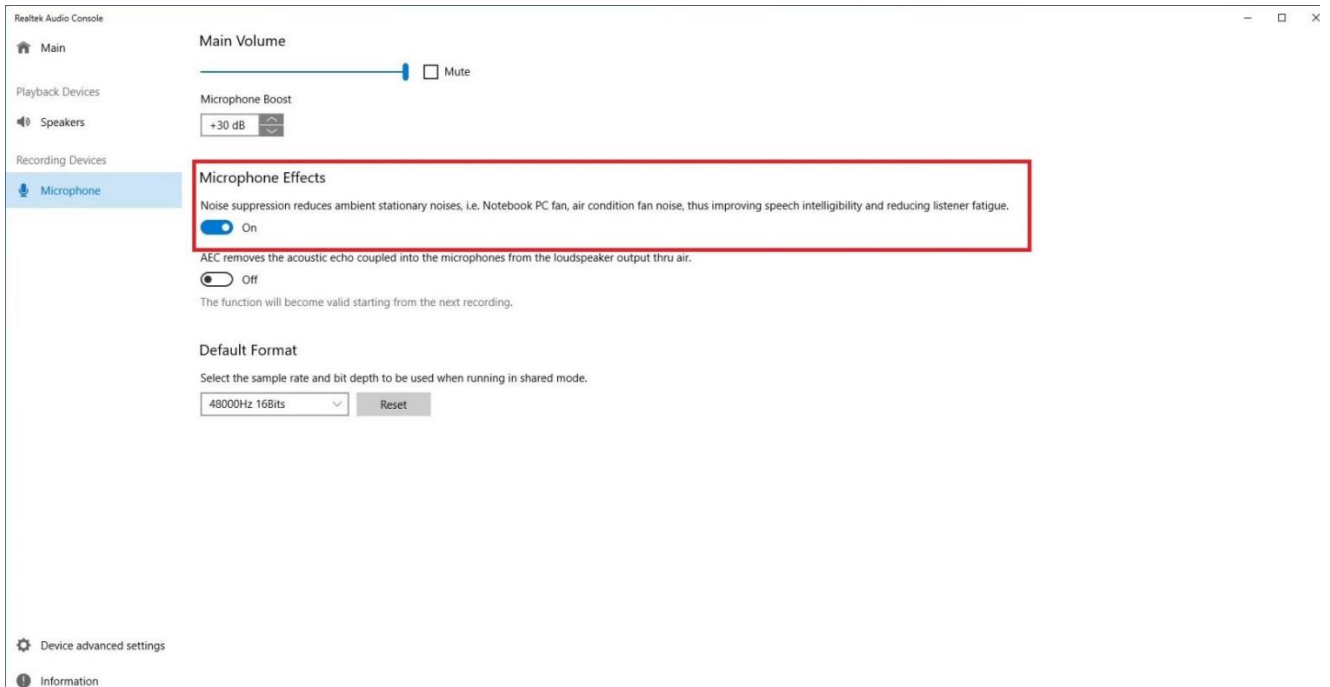


# Technical Reference - Q&A

TSD-QA (2020/01)

## Step 3.

Turn on the “Noise suppression reduces ambient stationary noises” option in the Realtek audio console APP.



## Step 4.

Once the setting above is enabled, recording quality will be improved.

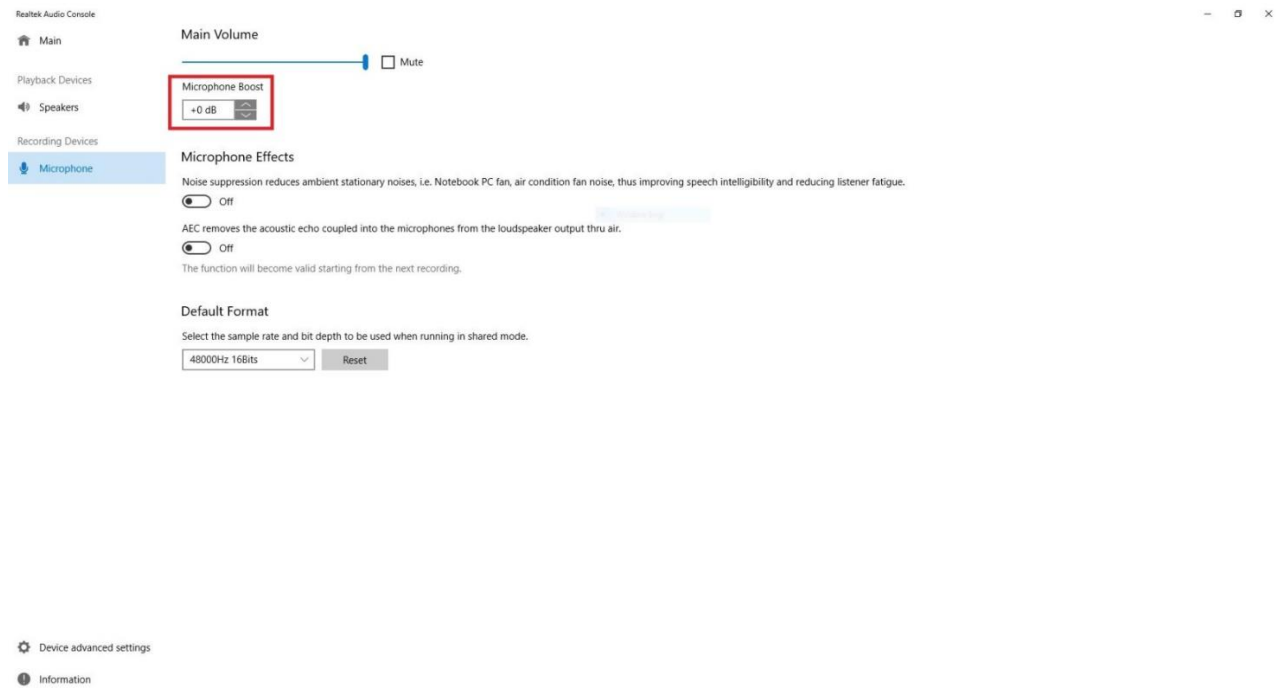
## Method 2:

### Step 1.

Refer to step 1 and step 2 of method 1 to open the “**Realtek audio console**”.

### Step 2.

Adjust **Microphone Boost** to **+0db**.



### Step 3.

Once the boost value is adjusted to +0db, recording quality will be improved.