

## Technical Reference - Q&A

1. Q: When I install Realtek HD Audio driver, I found the system shows below error message. What can I do?

Realtek High Definition Audio Driver Setup (2.51) 5.10.0.5519				
Setup Status				
	Realtek High Definition Audio Driver is configuring your new software installation.			
6	Installing			
	Install Realtek HD Audio Driver Failure !!			
	ОК			

A: Please refer to below steps to reinstall Realtek HD Audio driver:

1. Enter into "Add or Remove Programs" and remove "Realtek High Definition Audio Driver"

🐻 Add or Rei	move Programs		
	Currently installed programs: 🔲 Show up <u>d</u> ates S	ort by: Nam	ie 💙
C <u>h</u> ange or Remove	X AMD Processor Driver	Size	3.00MB
Programs	🏧 ATI - Software Uninstall Utility	Size	0.12MB
1	🛃 ATI Catalyst Control Center	Size	0.02MB
Add <u>N</u> ew Programs	👸 ATI Display Driver		
	🖞 High Definition Audio Driver Package - KB888111		
1	Hicrosoft .NET Framework 2.0	Size	88.28MB
<u>.</u>	REALTEK GDE & FE Ethernet PCI-E NIC Driver	Size	0.77MB
Add/Remove Windows	Realtek High Definition Audio Driver	Size	49.27MB
Components	Click here for support information.		
	To remove this program from your computer, click Remov	'e.	Remove

2. Disable all "Microsoft UAA Bus Driver for High Definition Audio" in Device Manager first

🚇 Device Manager					
File Action View Help					
← →   🖬   🗗 🖨	2 🙁 🕿 🗶				
Storage volum System device ACPI Fixed ATI SMBus Direct men High precis ISAPNP Re Microsoft A Microsoft S	ies d Feature Button s nory access controller sion event timer ead Data Port Update Device ACPI-Compliant System System Management BIOS Driver				
Microsoft Microsof Motherb Motherb Motherb Motherb	Update Driver for High Definition Update Driver Disable Uninstall Scan for hardware changes <b>Properties</b>				
Disables the selected device.					

- 3. Then uninstall all "Microsoft UAA Bus Driver for High Definition Audio" from the system.
- 4. Reboot system
- 5. Reinstall "Realtek HD Audio driver" from Motherboard Support CD.

If you still meet this problem, please reinstall fresh Windows system.

2. Q: When installing NVIDIA GeForce 8400/8500 series PCIE VGA card on K10N78hSLI-WiFi/ K10N78hSLI-1394/ K10N78hSLI-GLAN under Windows XP/ XP 64-bit, I can not get full system memory. Besides, system shows two display adapters in the Device Manager. What can I do?



A: While system boot up, please press "F2" to enter BIOS set up screen. Please go into BIOS setup and set "Hybrid SLI" option to [Disabled] in BIOS>Advanced>Chipset Configuration.