

1. Q: Can my DVI port transfer audio signals like HDMI? How to make it work with my HDMI monitor?

A: Please make sure that you meet the required conditions listed below.

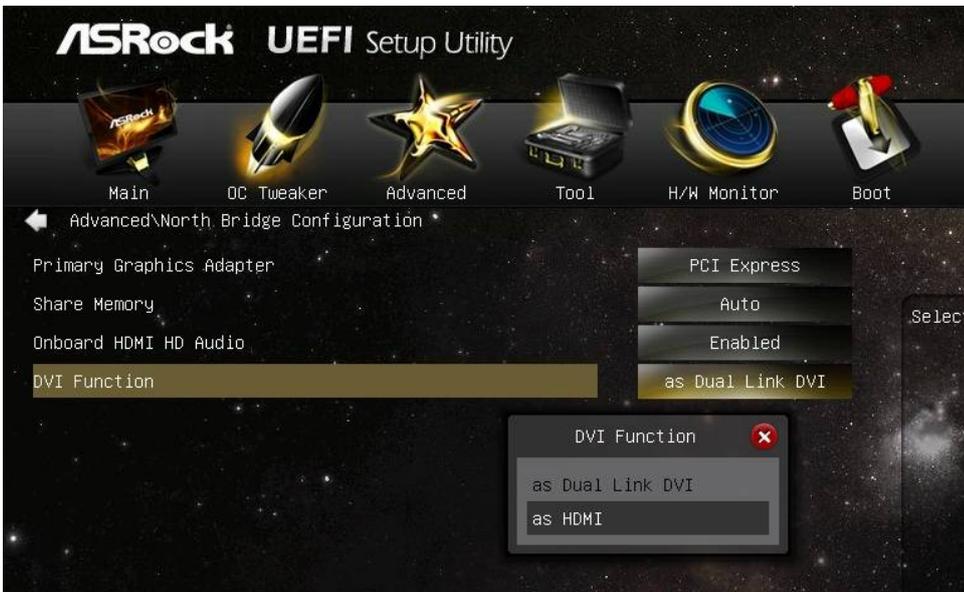
1. The DVI port on the motherboard must support HDCP.

If you aren't sure about the DVI port's specifications, please refer to the specification for your M/B on our website.



2. Connect a DVI to HDMI adapter.

3. Adjust the DVI function option to [as HDMI] in BIOS\Advanced\North Bridge Configuration.



4. Set HDMI as default playback device in Control Panel\Sound.



2. Q: Will dual operating systems work with Fast Boot?

A: Yes, it will work. But because Fast Boot mode only initializes one disk drive/RAID volume, please make sure the operating systems are installed in the same HDD/RAID volume.

3. Q: My system freezes when I'm using Windows 7 Photo Viewer on VisionX, what's wrong?

A: Please update AMD's 12.11 VGA driver from ASRock Beta zone.

<http://www.asrock.com/nettop/Intel/VisionX%20Series/?cat=Beta>

4. Q: After installing VirtuMVP V2.1.221 utility I cannot use my printer, what's wrong?

A: Please uninstall the previous VirtuMVP utility and install VirtuMVP 2.1.223 from ASRock's website.

<http://www.asrock.com/support/download.asp?cat=Drivers>

5. Q: I keep getting the BSOD when I'm installing ASMedia SATA3 driver. How can I install ASMedia SATA3 driver on Windows 8?

A: If you've connected the HDD which contains your operating system on SATA3_A0/ SATA3_A1 ports, please use the Windows 8 inbox driver.



Or you could connect the HDD to SATA3_0/ SATA3_1 ports and install ASMedia SATA3 driver again.

**6. Q: What is Dr. Debug and how do I troubleshoot with these codes?**

A: Dr. Debug is used to provide codes that represent different errors that your system has encountered. Please see the diagram below for reading the Dr. Debug codes and how to troubleshoot.

Code	Description
00	Please check if the CPU is installed correctly and then clear CMOS.
0d	Problem related to memory, VGA card or other devices. Please clear CMOS, re-install the memory and VGA card, and remove other USB, PCI devices.
01 – 54 (except 0d), 5A- 60	Problem related to memory. Please re-install the CPU and memory then clear CMOS. If the problem still exists, please install only one memory module or try using other memory modules.
55	The Memory could not be detected. Please re-install the memory and CPU. If the problem still exists, please install only one memory module or try using other memory modules.
61 - 91	Chipset initialization error. Please press reset or clear CMOS.
92 - 99	Problem related to PCI-E devices. Please re-install PCI-E devices or try installing them in other slots. If the problem still exists, please remove all PCI-E devices or try using another VGA card.
A0 - A7	Problem related to IDE or SATA devices. Please re-install IDE and SATA devices. If the problem still exists, please clear CMOS and try removing all SATA devices.
b0	Problem related to memory. Please re-install the CPU and memory. If the problem still exists, please install only one memory module or try using other memory modules. * For X79 models, please try installing memory to DDR3 A1, B1, C1 and D1 slots.
b4	Problem related to USB devices. Please try removing all USB devices.
b7	Problem related to memory. Please re-install the CPU and memory then clear CMOS. If the problem still exists, please install only one memory module or try using other memory modules.
d6	The VGA could not be recognized. Please clear CMOS and try re-installing the VGA card. If the problem still exists, please try installing the VGA card in other slots or use other VGA cards.
d7	The Keyboard and mouse could not be recognized. Please try re-installing the keyboard and mouse.
d8	Invalid Password.
FF	Please check if the CPU is installed correctly and then clear CMOS.