

Technical Reference - Q&A

1. Q: Does my motherboard support windows7?

A: Please refer our website for windows7 support list.

Website link: <http://www.asrock.com/news/events/2009win7/index.asp>

If your models are not listed on Windows 7 support list, please kindly try inbox driver first.

Or go to chipset vender website to download the chipset driver.

Intel website: <http://downloadcenter.intel.com/Default.aspx>

AMD website: <http://support.amd.com/us/gpudownload/Pages/index.aspx>

Nvidia website: <http://www.nvidia.com/Download/index.aspx?lang=en-us>

Realtek website: <http://www.realtek.com.tw/downloads/>

Via website: <http://www.via.com.tw/en/support/drivers.jsp>

If you got any further issues, please contact ASRock TSD : Asrock_TSD@asrock.com.tw

2. Q: Can I use water cooling as my CPU fan?

A: We recommend use Intel or AMD stock cooler instead of water cooling. It has better air flow in the chassis.

3. Q: After installing windows7 on AliveNF7G-Glan or N68PV-GS I installed all the windows7 driver from the website, why I still get an exclamation mark on “co-processor” in device manager?

A: AliveNF7G-Glan: Please update your BIOS to P1.40 or later from this link:

<http://www.asrock.com/mb/download.asp?Model=ALiveNF7G-GLAN&o=All>

N68PV-GS: Please update your BIOS to P2.00 or later from this link:

<http://www.asrock.com/mb/download.asp?Model=N68PV-GS&o=All>

4. Q: I connect my IR receiver to onboard IR header , how can I make it work under Windows 7?

A: Please do the Windows update, which you may refer to the Fig.1 as below.

