

Technical Reference - Q&A

- 1. Q: My motherboard is Intel 915GL chipset based. After I installed Intel VGA driver 14.10, the screen became black when entering into Windows 2000/XP. What should I do?**

A: Intel newer VGA driver 14.11 may solve this problem.

When booting up, please press F8 to enter OS with safe mode and uninstall VGA driver 14.10.

Please refer to Intel website to download VGA driver 14.11 and install it.

http://downloadfinder.intel.com/scripts-df/Detail_Desc.asp?agr=N&ProductID=1765&DwnldID=8543

- 2. Q: According to the specification of P4Dual-915GL/775Dual-915GL on ASRock website, it can support up to 224MB VGA shared memory. Where can I adjust the VGA shared memory size?**

A: Intel 915GL chipset supports Dynamic Video Memory Technology (DVMT).

DVMT will dynamically allocate VGA memory based on system needs and is not user configurable.

For further information, please refer to Intel website:

<http://www.intel.com/support/graphics/intel915g/sb/CS-011817.htm?iid=graphics+915main&>

- 3. Q: When I connect my hard disk as a master device and LG CD-ROM as a slave device on the IDE channel of P4Dual-915GL/775Dual-915GL, the system can not recognize my hard disk. How should I solve the problem?**

A: Please try to switch the IDE connection to LG CD-ROM as master and hard disk as slave to solve the problem.

- 4. Q: I use a PCI VGA card with onboard VGA of K8Upgrad-VM800 for dual monitors under Windows XP. After updating to Service Pack 2, the function of dual monitors does not work. What should I do?**

A: After updating to Windows XP Service Pack 2, if you want to use the function of dual monitors, please re-install onboard VGA driver. It will solve the problem.