

- TSD-QA (2015/12)
- P: Bajo Windows 10 versión 1511 (Threshold 2 Build 10586), los modelos de placas base Z170 Extreme6 y Z170 Gaming K6 series no pueden reanudar desde modo suspensión (S3) o entrar en modo Hibernación (S4) adecuadamente.

R: Por favor visite la zona de descarga de ASRock y actualice la versión de la BIOS a las siguientes BIOS o versiones posteriores.

Link de descarga: http://www.asrock.com/support/download.asp

Modelo	Versión BIOS
Z170 Extreme6+	P1.80
Z170 Extreme6	P1.80
Z170 Gaming K6+	P1.90
Z170 Gaming K6	P1.90

2. P: Cuado trato de utilizar sistemas operatives 64-bit con VMware, aparece el mensaje de sistema "Este ordenador soporta Intel VT-X, pero Intel VT-X está desactivado" (This host supports Intel VT-X, but Intel VT-X is disabled).

R: Por favor configure "Tecnología de Virtualización Intel" (Intel Virtualization Technology) en la BIOS para activar VT-x.

(BIOS -> Advanced -> CPU Configuration -> Seleccione "Intel Virtualization Technology" a "Enabled")

- 3. P: Mi Beebox, que está utilizando una tarjeta inalámbrica Realtek Wireless LAN no se puede conectar con mi router con banda 2.4GHz.
  - R: Por favor actualice el driver Realtek Wireless (v2023.23.1030.2015) desde nuestra website en el siguiente link: Link de descarga: http://www.asrock.com/nettop/Intel/Beebox%20Series/?cat=Download
- 4. P: Tengo conectado un ratón PS/2 a mi conector PS/2 en mi plataforma de la serie Intel 100 pero no funciona.

R: Por favor seleccione "PS/2 Y-cable" a "Auto" en la BIOS.

(BIOS -> Advanced -> Super IO Configuration -> Seleccione "PS/2 Y-cable" a "Auto")

## 5. P: Cómo puedo cambiar el comportamiento de apagado en Windows 10 de Hibernar (S4) a apagado(S5)?

- **R**: Por favor siga los siguientes pasos en Windows 10 como se indica abajo.
- 1. Abra [Sistema] bajo Windows 10.
- 2. Seleccione [Power & sleep] e intro [Configuración de energía adicional]

← Settings			-	×
SYSTEM		Find a setting		 P
Display Notifications & actions Apps & features	× Screen When plugged in, 1 Never	turn off after		
Multitasking Tablet mode	Sleep When plugged in, I	PC goes to sleep after		
Storage Offline maps	Related setti	ings		
Default apps	Additional power s	settings		
About				

3. Select [Change what the power buttons do].

	Control Panel Home	Choose or customize a power plan	
	Require a password on wakeup	A power plan is a collection of hardware and system settings (like display brigh	itness, sleep, etc.) that manage
	Choose what the power buttons do	how your computer uses power. <u>Tell me more about power plans</u> Preferred plans	
-	create a power plan	Balanced (recommended)	Change plan settings
0	Choose when to turn off the display	Automatically balances performance with energy consumption on capal	ble hardware.
9	Change when the computer sleeps	Power saver Saves energy by reducing your computer's performance where possible.	Change plan settings
		Hide additional plans	C
		<ul> <li>High performance</li> <li>Favors performance, but may use more energy.</li> </ul>	Change plan settings

4. Select [Change settings that are currently unavailable].



5. Uncheck [Turn on fast startup], then save changes.

## Define power buttons and turn on password protection

Choose the power settings that you want for your computer. The changes you make to the settings on this page apply to all of your power plans.

	leep button settings			
<b>(</b> ) w	/hen I press the power button:	Shut down	~	
<b>O</b> w	/hen I press the sleep button:	Sleep	~	
Password pr	otection on wakeup			
O Don't When locked	require a password your computer wakes from slee I.	ep, anyone can acce	s your data because the computer is	an't
Shutdown s	ettings			
Shutdown s <b>Turn c</b> This h	ettings on fast startup (recommended elps start your PC faster after sh	1) iutdown. Restart isn'	affected. <u>Learn More</u>	
Shutdown s Turn o This b Sleep	ettings on fast startup (recommended elps start your PC faster after sh	0 utdown. Restart isn'	affected. <u>Learn More</u>	
Shutdown s Turn o This h Show i Show i	ettings on fast startup (recommended elps start your PC faster after sh in Power menu.	D uutdown. Restart isn'	affected. <u>Learn More</u>	
Shutdown s Turn o This h Sleep Show Hibert Show	ettings on fast startup (recommended elps start your PC faster after sh in Power menu. nate in Power menu.	1) iutdown. Restart isn'	affected. <u>Learn More</u>	

6. Done.